

WELFARE BENEFITS AND DEBT ADVICE OUTREACH HUB

- Council service offering housing advice and support
- Helps people at risk of homelessness or facing eviction
- Can arrange temporary accommodation if needed
- Provides guidance on tenancy rights, benefits, and budgeting
- Based at The Woolwich Centre, open to all Greenwich residents

PHONE - 020 8854 8888

EMAIL - contactcentre@royalgreenwich.gov.uk

WEBSITE - <https://www.royalgreenwich.gov.uk/>



GREENWICH MONEY ADVICE SERVICE

- Provides free, confidential financial advice to Greenwich residents.
- Helps with debt, budgeting, and managing bills.
- Offers guidance on benefits, loans, and financial planning.
- Supports people to avoid financial crisis and stay in their homes.
- Run by the Royal Borough of Greenwich.

PHONE - 020 8309 8646

WEBSITE - <https://www.royalgreenwich.gov.uk/>

EMAIL - contactcentre@royalgreenwich.gov.uk

AGE UK - BROMLEY AND GREENWICH

- Independent charity working in Bromley & Greenwich to offer support and services to older people (65+ in Bromley, 50+ in Greenwich)
- Support on employment rights, welfare benefits, debt, housing, legal issues, and consumer rights
- Assistance with paperwork, bills, and acting on your behalf when needed
- Quick initial assessment to understand your circumstances and provide the right help

PHONE - 020 8315 1850

EMAIL - info@ageukbandg.org.uk

WEBSITE -

<https://www.ageuk.org.uk/bromleyandgreenwich/>

we're **kind** we're **fair** we **listen** we **care**

Oxleas
NHS
Improving lives

Finance, e.g. debt and benefit support

Greenwich Mental Health
Support Resources

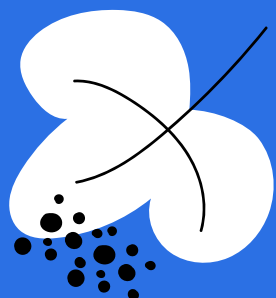
 **Greenwich**
Mental Health Hub

THE FORUM AT GREENWICH (DEBT FREE ADVICE)

- A partnership service providing support on debt management, relief orders, budgeting, saving and more
- Provide expert advice in-person at their centre in Greenwich, on the phone or at the digital advice kiosks which can be accessed through libraries, community centres and food banks

PHONE - 0800 808 5700

WEBSITE - <https://debtfreeadvice.com/find-advice-centre/forum-greenwich>



MORE RESOURCES

LIVE WELL GREENWICH

- Helps residents of Greenwich live healthier, happier lives through free advice and local support
- Offers benefit Checks & Guidance – find out what you're entitled to and get help applying
- Debt Advice – access free, confidential support through partners like Debt Free London
- Budgeting Support – practical tips and tools to manage your money better
- Links to Grants & Hardship Funds – connect to services like Turn2Us for financial assistance
- Local Advice Hubs – drop-in sessions for face-to-face help with benefits and debt issues

PHONE - 0800 470 4831

REFERRAL FORM - access on website

WEBSITE -

<https://livewellgreenwich.org.uk/money-debt-benefits-advice/>



SOUTH EAST LONDON MIND - BENEFITS APPLICATION SUPPORT

- Volunteer assisted help for those with mental health needs preparing for benefit assessments in Bromley, Lewisham, Greenwich
- Volunteers will:
 - Meet you before your benefits assessment to get an understanding of how your mental health needs affect your life. This can be by phone, video meeting, or face-to-face
 - Come to your assessment with you, helping you give the assessor a full and accurate picture of your health
 - Meet with you within a month of the assessment to help with next steps
- To access the Benefits Assessment Service you need to be referred by a professional. If not, contact the organisation for the borough you live in below:

GREENWICH PHONE - 020 8921 6375

BROMLEY PHONE - 0808 278 7898

LEWISHAM PHONE - 0800 231 5453

WEBSITE - <https://selmind.org.uk/benefits-assessment-support/>